



## News Release

<b>Date:</b>	Monday 22 December 2014
<b>Subject:</b>	Geese in the utility room? Deposit Protection Service photo shows Sixth Day of Christmas coming to life for unlucky landlord

Bristol, Monday 22 December 2014 – A photo released today by the Deposit Protection Service (DPS) shows an unlucky landlord facing the Sixth Day of Christmas in reality after a tenant kept geese in the property's utility room.

The DPS – which protects deposits during the course of a tenancy – distributed the picture to bring attention to the wide range of issues that can come up during the course of a tenancy.

The photo was submitted as evidence during a dispute overseen by the DPS' Alternative Dispute Resolution service, which rules on the return of deposits when there is disagreement between landlord and tenant.

Alexandra Coghlan-Forbes, Head of Adjudication at the DPS, said: "We've seen some weird and wonderful things as part of our work ensuring that deposits are returned to landlord or tenant fairly, but this is definitely the first case of geese in the utility room!"

"The case highlights the importance of both tenant and landlord understanding their responsibilities under their tenancy agreement – and of course applying some common sense.

"If landlords don't want animals – however festive – kept in their property, they should make sure that's extremely clear in their tenancy agreements!"

Ends

### **For any media enquiries**

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### **Notes**

1. For high resolution images of spokespeople, visit <http://cpu.vg/spokespeople>

### **About The DPS**

The Deposit Protection Service is the custodial tenancy deposit protection scheme accredited by the Government. It is provided free of charge, and funded entirely by the interest earned from deposits held in

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the scheme. The DPS was approved by the UK government to run an insured TDP scheme in September 2012 in addition to the approval it has already been granted by the UK government in respect of the custodial scheme. The DPS is run by [Computershare Investor Services PLC](#). Online self-service allows landlords to register and make deposit payments, transfers and repayments 24 hours a day. Help and advice is available through a dedicated call centre during office hours. An impartial Alternative Dispute Resolution (ADR) service helps to resolve any disputes quickly and without the need for court action. For more information, visit [www.depositprotection.com](http://www.depositprotection.com)

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