



How to reclaim a deposit

Most private landlords and letting agents taking deposits for Assured Shorthold Tenancies (ASTs) in England and Wales are required to safeguard them with a Government-authorized tenancy deposit protection scheme.

Whether you're a tenant or a landlord, the legislation affects you.

But don't worry...

The Deposit Protection Service (The DPS) is open to all. It is the only service which offers both custodial and insured schemes and is run by a company with more than ten years' experience of running a deposit protection scheme.

The DPS is your one-stop shop for tenancy deposit protection, offering a choice of custodial or insured schemes. Whether you're a landlord or an agent, you'll have peace of mind that your tenant's deposit will be protected by a leading supplier of deposit protection in the UK. You can be assured that your deposits with the custodial scheme are secure when using The DPS, as all funds are afforded client money protection and are strictly segregated from other assets.



