

12 things you can do online at depositprotection.com



Create an account

Create a free DPS landlord or letting agent account for protecting your deposits.

Protect a deposit

You can pay deposit funds to us via debit card or bank transfer.



Activate your tenant account

When your landlord protects your deposit, we'll email you a link to activate your tenant account. You can manage the tenant side of a deposit from here.

Change details

Whether you're a landlord or a tenant, you can update your personal information, like name, address, and contact details, through your online account.



Repay tenants

If both parties agree on an amount to be repaid at the end of a tenancy, we'll transfer the money to the bank accounts held in our records.

Use our dispute resolution service

Can't agree with your tenant or landlord how the deposit should be repaid? Follow the progress of a dispute and submit your responses online.



Submit your dispute evidence

Email your dispute evidence to us. It's a quicker and more environmentally friendly way to get it to our adjudicators.

Stay up to date with The DPS Rent Index

Find out how your rent compares to the rest of the UK rental market with our quarterly report.



Professional development with Safeagent online training

Learn more about starting a tenancy or preparing for deposit disputes with our free online tutorials, hosted by Safeagent.

Learn something new

Our online learning centre offers advice and guidance for tenants, landlords, and letting agents.



Know your deposit protection facts

Our website covers everything you need to know to comply with letting legislation.

Test your knowledge

Put yourself to the test with a DPS quiz or our interactive 'be the adjudicator' case studies.

